

# SEKU committed to the implementation of quality management systems

## **Message from the Vice Chancellor of South Eastern Kenya University, Prof. Geoffrey Muluvi**

I would like to take this opportunity to welcome you all to the South Eastern Kenya University to celebrate with us the award of ISO 9001:2008 Quality Management System Certificate. The university was awarded the ISO 9001:2008 Certificate on 25<sup>th</sup> November 2014 after implementing mechanisms and procedures for enhancing the delivery of service to our clients. The award of the ISO Certificate by the Kenya Bureau of Standards is a clear demonstration of the fact that the University has now put in place systems, processes and procedures for the efficient delivery of service to our clients. The award of the ISO certification is also an indication of the fact that the university has capacity to meet customer, statutory and regulatory requirements. On behalf of the University Management I wish to assure our stakeholders that we will continue to be fully committed to the implementation of the quality management system and its continuous improvement in accordance with the ISO requirements.



**Prof. Geoffrey Muluvi**  
*Vice Chancellor*