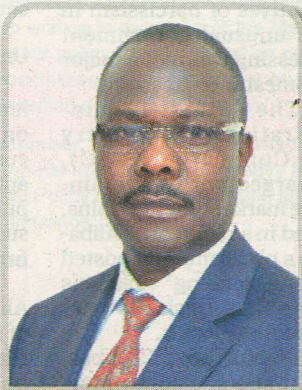


Institution pledges continuous improvement of quality system

Message from the Deputy Vice Chancellor (Administration, Human Resources Management) & Quality Management Representative, Prof. Dickson Nyariki

Our journey for ISO 9001:2008 certification started in 2011 when the then University College Management established the Directorate of Performance Contracting and Quality Management Systems. We are all proud that the university has eventually met all the ISO 9001:2008 Certification requirements. The granting of the ISO 9001:2008 Certification means that the university now has a proven ability to meet customer, statutory and regulatory requirements applicable to our service charter. We are committed to continually improve the effectiveness of the system in accordance with the requirements of ISO 9001:2008. I wish to express my sincere thanks to the University Council and Management for supporting us in this journey. I would also like to thank all officers of the university who led the ISO process and who made it possible for us to be granted the ISO 9001:2008 Certificate.



Prof. Dickson Nyariki
*Deputy VC Administration,
Human Resources Manage-
ment & Quality Management
Representative*