Quality management system embraced to ensure efficiency, says Varsity Council

- Message from the Chairman of the
- South Eastern Kenya University Council,
- **Prof. Louis Mumera**

On behalf of the South Eastern Kenva University Council, allow me to welcome you to this auspicious occasion to celebrate the award of the ISO 9001:2008 Quality Management System certificate to the university. This is indeed a major achievement to this young university. The South Eastern Kenya University has embraced the concept of performance contracting and ISO 9001:2008 Quality Management System in order to ensure that its services are delivered in a cost effective and efficient manner. The granting of the ISO 9001:2008 certification is indeed a major milestone in this university. It is a recognition of the fact that the university has put in place systems, processes and procedures for efficient delivery of service to clients including our students. The University Council notes that this certification is essential for the realization of the goals of the university as stipulated in its 5 year strategic plan.



Prof. Louis Mumera Chairman of Council