

Abstract

In the dynamic business environment, organizations have implemented Enterprise Resource Planning system solutions to gain competitive advantage and fasten service delivery for value realization. Despite their benefits, ERP solutions have not been fully embraced by SACCOs, and those that have implemented the ERPs are not able to justify the benefits of the investment. Therefore the purpose of the study was to establish the value realizations for SACCO's after the implementation of Enterprise Resource Planning solutions, Nairobi region. Specific objective included: to establish the levels of ERP implementation and the value realized by SACCOs through ERP implementation. The researcher administered the questionnaires to the respondents randomly on a drop and pick basis. The data collected was expected to give both quantitative and qualitative results and it was analyzed using descriptive and regression model. It was found out that there was a strong relationship between the implementation level and the benefits of the ERP systems to SACCOs. The findings recommended that ERP systems should be implemented for customer relationship management; education, training and mentorship; monitoring and evaluation; and for research and development and for these reason, SACCOs should invest in the ERP systems.