

## **Abstract**

This study was conducted at Masinde Muliro University of Science and Technology. It was designed to investigate the constraints faced by Staff ineffective Communication in Kenyan public universities. The study specifically investigated the constraints faced by staff in effective communication in the Kenyan Public Universities. Literature was reviewed in relation to the above stated objective. The study sample was drawn from MMUST and involved both academic and administrative staff. The sample size was one hundred and fifty two (152) which represents 77.6% of the target population. Stratified random sampling techniques based on the respondents job descriptions were used. The instruments for data collection involved use of questionnaires and information from secondary data materials for instance the University Act of 2007 and the employee survey findings of 2006. Data was analyzed using descriptive statistics. The major findings revealed that MMUST staff had experienced constraints in effectively communicating to other members of staff. The study identified the constraints faced by the MMUST staff in conveying messages citing lack of adequate working equipment and office space. The study therefore, recommended that MMSUT develops appropriate communication policies to curb the communication based problems affecting the university.